

AGENDA

Meeting: CABINET TRANSFORMATION COMMITTEE

Place: Kennet Room - County Hall, Trowbridge BA14 8JN

Date: Tuesday 16 September 2014

Time: <u>3.00 pm</u>

Please direct any enquiries on this Agenda to Will Oulton, of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line 01225 713935 or email william.oulton@wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225)713114/713115.

This Agenda and all the documents referred to within it are available on the Council's website at www.wiltshire.gov.uk

Membership:

Cllr Jane Scott OBE Leader of the Council

Cllr Jonathon Seed Cabinet Member for Communities, Campuses, Area

Boards, Leisure, Libraries and Flooding

Cllr John Thomson Deputy Leader and Cabinet Member for Highways and

Streetscene and Broadband

Cllr Dick Tonge Cabinet Member for Finance, Performance, Risk,

Procurement and Welfare Reform

Cllr Stuart Wheeler Cabinet Member for Hubs, Heritage & Arts, Governance

(including information management), Support Services (HR, Legal, ICT, Business Services, Democratic Services)

Partner Representatives (non-voting):

Angus Macpherson Police and Crime Commissioner

Patrick Geenty Chief Constable

Deborah Fielding Clinical Commissioning Group
Dr Stephen Rowlands Clinical Commissioning Group

AGENDA

Part 1

Items to be considered when the meeting is open to the public

Key decisions Matters defined as 'Key' Decisions and included in the Council's Forward Word Plan are shown as •

1 Apologies and Substitutions

2 Minutes of the previous meeting (Pages 1 - 6)

To confirm the minutes of the meeting held on 17 June 2014 (copy attached).

3 **Leader's Announcements**

4 **Declarations of Interest**

To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.

5 Public Participation and Questions from Councillors

The Council welcomes contributions from members of the public. This meeting is open to the public, who may ask a question or make a statement. Questions can also be asked by members of the Council. Written notice of questions or statements should be given to Will Oulton of Democratic Services by 12.00 noon on Thursday 11 September 2014. Anyone wishing to ask a question or make a statement should contact the officer named above.

6 **Customer Journey**

To receive a presentation by Kate Beckinsale-Smith, Systems Thinking lead on customer access, on a strand of work looking at the customer journey linking Revenues and Benefits, Housing options and customer services.

7 Disposals

To receive a presentation from Sarah Ward, Head of Asset Management on disposals.

8 Police Integrations and Next Steps

To receive a presentation from Julie Anderson-Hill, Head of Transformational Change and Health Co-ordinator, on Police Integrations and next steps including updates on Bourne Hill and the Adult Disability Service based in Ashton Street.

9 **Project and Programme highlight report** (Pages 7 - 18)

To receive a highlight report on projects and programmes by Ian Baker, Head of Programme Office.

10 **Systems Thinking Programme highlight report** (Pages 19 - 24)

To receive a highlight report on the systems thinking programme by John Rogers, Head of Systems Thinking and Customer Access.

11 **Urgent Items**

Any other items of business that the Leader agrees to consider as a matter of urgency.

Part II

<u>Item(s)</u> during consideration of which it is recommended that the public should be excluded because of the likelihood that exempt information would be disclosed

None.

The items on this agenda reflect the key goals of Wiltshire Council, namely 'Work together to support Wiltshire's Communities', 'Deliver high quality, low cost, customer focused services' and 'Ensure local, honest and open decision making'.